

Mackintosh LTC - Holiday Camps

Terms and Conditions

1. Registration

All players attending holiday camps must complete a sign-up form before attending their first day.

2. Payment

Full payment is required at the time of booking unless otherwise agreed with the Head Coach.

3. Cancellations

If you cancel your booking, the following charges will apply:

- £5 administration fee for cancellations made more than seven days before the first day booked.
- 50% of the total booking fee for cancellations made within seven days of the first day booked.
- 100% of the total booking fee for cancellations made within 48 hours of the first day booked.

4. Missed Camp Days

Camp days missed due to illness, holidays or other personal commitments are not eligible for refunds, credits or replacement sessions.

5. Weather

Holiday camps will continue in most weather conditions. Activities may be moved indoors or adapted where possible. If a camp day is cancelled due to extreme weather or circumstances beyond our control, participants may be offered an alternative session or credit at the discretion of the Head Coach.

6. Medical Information

Parents or guardians are responsible for informing the coaching team of any relevant medical conditions, allergies, injuries or additional needs before the camp begins. It is also their responsibility to keep this information up to date.

7. Clothing, Equipment and Food

Please ensure your child:

- Is dressed appropriately for the weather and sporting activity, including suitable footwear.
- Brings any appropriate clothing, such as a waterproof jacket, sun hat and sun cream where necessary.

- Brings sufficient drinks, snacks and, where applicable, a packed lunch for the duration of the camp.
- Brings any essential medication (such as an inhaler or EpiPen), with the coaching team informed of its location and any instructions for use.

8. Arrival and Collection

Please ensure your child is dropped off and collected from the tennis courts by a parent, guardian or nominated adult. Permission must be given in advance if a child is permitted to leave independently.

9. Behaviour and Conduct

All players are expected to uphold the Club's Code of Conduct and treat fellow players, coaches, equipment and Club facilities with respect at all times.

10. Removal from Camp

The lead coach reserves the right to remove a player from part or all of a session if their behaviour compromises the safety, wellbeing or enjoyment of other participants. Persistent poor behaviour may result in a player being withdrawn from the remainder of the camp without refund.

11. Coach Availability

Mackintosh LTC reserves the right to provide a suitably qualified replacement coach where the advertised coach is unavailable.

12. Photography and Video

From time to time, photographs and videos may be taken during holiday camps for coaching, promotional or Club purposes. These will only be used in accordance with the Club's Photography Policy and any consent preferences provided during registration.

13. Safeguarding

Mackintosh LTC is committed to providing a safe, positive and inclusive environment for all participants. The Club follows the LTA's safeguarding policies and procedures, and any safeguarding concerns will be managed in accordance with these procedures.

14. Data Protection

Personal information will be stored securely and processed in accordance with applicable UK data protection legislation. Information will only be used for legitimate coaching, safeguarding and Club administration purposes.

15. Force Majeure

Mackintosh LTC shall not be liable for the cancellation or interruption of holiday camps due to circumstances beyond its reasonable control, including but not limited to extreme weather, government restrictions, pandemics, utility failures or the closure of Club facilities. Where possible, alternative arrangements or credits may be offered, but this cannot be guaranteed.